DIVISION OF HEALTH CARE FINANCING AND POLICY BEHAVIORAL HEALTH BENEFITS COVERAGE TEAM QUARTERLY BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA) Agenda – Wednesday, December 13, 2023 10:00 - 11:30 a.m.

Facilitator: Carin Fox Hennessey, DHCFP, SSPS II

1. Purpose of BH Monthly Calls:

The Quarterly BHTA meeting is held in March, June, September, and December. Providers receive guidance and updates on Nevada Medicaid's behavioral health outpatient services policy and procedures. The TEAMS meeting format supports provider participation using a Q&A and a chat feature to receive answers in real time. The webinar is recorded and captions are enabled. Comments and questions may be submitted directly to <u>behavioralhealth@dhcfp.nv.gov</u> in between meetings. Participants include

Behavioral Health Coverage Team Provider Enrollment Surveillance and Utilization Review (SUR) Gainwell Technologies (QIO-like vendor)

2. August 2023 BHTA Minutes:

Information from previous meetings is found on the DHCFP website, <u>https://dhcfp.nv.gov/Pgms/CPT/BHS/</u>, under the Meetings sidebar, "Behavioral Health Agendas and Minutes". If you'd like to request a transcript from a previous meeting, please submit a request to <u>behavioralhealth@dhcfp.nv.gov</u>.

- BH Updates
- Transition to Quarterly Meeting
- BH Unit Staffing Updates

3. Related DHCFP Public Notices:

Links for recent and upcoming Public Meetings, Workshops, and Hearings related to Behavioral Health Benefits Coverage is found on the DHCFP website, <u>http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/</u>. Agendas and Attachments can be accessed on this page. A link to Meeting Archives is also available from this page.

Public Workshops

- **11/9/2023 –** MSM Chapter 2900 Federally Qualified Health Center (FQHC)
- 11/9/2023 2024 Certified Community Behavioral Health Center Expansion
- 11/27/2023 1332 Waiver Application Presentation and Public Comment Meeting
- 12/5/2023 1332 Wavier Application Presentation and Public Comment Meeting

Public Hearings

- 10/31/2023 MSM 600 Physician Services
- **11/28/2023** State Plan Amendment Medication-Assisted Treatment (MAT), 12 Month Postpartum, and Eligibility Groups
- 11/28/2023 MSM 200 Hospital Services; MSM 600 Physician Services; MSM 800 Laboratory Services; MSM 1000 Dental; MSM 1500 Healthy Kids Program; MSM 2800 School Health Services; MSM 3400 Telehealth; MSM 3800 Medication-Assisted Treatment

4. DHCFP Behavioral Health Web Announcements (WA): https://www.medicaid.nv.gov/providers/newsannounce/default.aspx

(Please refer to this link for a complete list of web announcements)

- **WA#3230 –** Applied Behavior Analysis (ABA) Authorization Reconsideration Timeline Update
- **WA#3225** Certified Community Behavioral Health Center (CCBHC) Standards Training for Prospective Medicaid Enrollment Scheduled for November 30, 2023
- WA#3219 Online Provider Enrollment (OPE) Updated to Allow More Than One License/Certification Number
- **WA#3218** Attention All Providers: Claims for Procedure Code H0004 Impacted by Limitation Error Codes 5690 and 5691
- **WA#3217** Attention All Nevada Medicaid Providers: New Provider Training Registration Portal Will Implement in January 2024
- **WA#3216** Patient Responsibility Adjudicated Incorrectly on Professional Crossover Claims
- **WA#3194 –** Attention All Providers, Delegates and Staff: Upcoming Training Sessions for November 2023
- Volume 20 Issue 3 Nevada Medicaid and Nevada Check Up News (Third Quarter 2023 Provider Newsletter)
- WA#3173 Attention All Providers, Delegates and Staff: Upcoming Training Sessions for October 2023
- WA#3166 Medicaid Services Manual Chapters and Medicaid Operations Manual Chapters Updated
- WA#3163 Reminder: Deadline for Current Rate Review Surveys for Certain Provider Types and Services Is September 29, 2023
- WA#3150 Attention Behavioral Health Providers: Procedure Code H2017 Limitations
- **WA#3147 –** Treatment History Search Function Expanded to Include Behavioral Health Provider Types
- WA#3146 Attention Provider Types 60 (School Health Services) and 85 (Applied Behavior Analysis (ABA)): Update on ABA Procedure Codes 97154, 97157, 97158

5. Behavioral Health Benefits Coverage

- Behavioral Health Benefits Coverage Unit New Staff
- Behavioral Health Updates
- End of Year Housekeeping
 - Prior Authorizations and January 1st Service Limitations Reset
 - Outpatient MH Treatment Plan, Components and Documentation, Fact Sheet, <u>https://www.medicaid.nv.gov/providers/BillingInfo.aspx</u> (Provider Type 14)
- Resources
 - 988 Social Media Shareables | SAMHSA
 - Crisis Systems Response Training and Technical Assistance | SAMHSA
 - <u>ACEs, Resilience, and Secondary Traumatic Stress for Helping</u> <u>Professionals: LIVE WEBINAR-Live Webinars (casatlearning.org)</u>
- 6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <u>https://www.medicaid.nv.gov/providers/enroll.aspx</u> DHCFP Website: <u>http://dhcfp.nv.gov/Providers/PI/PSMain/</u> Contact Information: <u>providerenrollment@dhcfp.nv.gov</u>

7. DHCFP Surveillance & Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <u>http://dhcfp.nv.gov/Resources/PI/SURMain/</u> **Provider Exclusions, Sanctions and Press Releases** http://dhcfp.nv.gov/Providers/PI/PSExclusions/

8. Gainwell Technologies Updates:

Billing Information <u>https://www.medicaid.nv.gov/providers/BillingInfo.aspx</u> Provider Enrollment <u>https://www.medicaid.nv.gov/providers/enroll.aspx</u> Provider Training <u>https://www.medicaid.nv.gov/providers/training/training.aspx</u> Contact Information –

Nevada Medicaid Customer Service: (877) 638-3472 <u>NVMMIS.EDIsupport@gainwelltechnologies.com</u> <u>nv.providerapps@gainwelltechnologies.com</u> Prior Authorization Information: (800) 525-2395 <u>nvpeer_to_peer@gainwelltechnologies.com</u> Field Service Representatives: <u>nevadaprovidertraining@gainwelltechnologies.com</u>

Alyssa Drucker, Provider Relations Field Service Representative Susan Harrison, Provider Relations Field Service Representative

- Treatment History Search Function Live Demo in EVS See <u>Web Announcement #3147</u>
- New Provider Training Registration Portal and December Trainings
 See <u>Web Announcement #3217</u>

9. Behavioral Health Provider Question and Answer (Q&A):

The Behavioral Health Benefits Coverage TEAMS meeting seeks to address provider questions each month. We will address topics, concerns, and questions from behavioral health service providers; program specialists are able to focus training and educational components to provider needs and gathering direct stakeholder input.

Please email questions, comments, or suggested topics for guidance to <u>BehavioralHealth@dhcfp.nv.gov</u>